



Quality Assurance Policy

Todini Costruzioni Generali S.p.A., leader on a national and international scale in the design and construction of civil, industrial and infrastructural works, promotes a Quality Assurance Policy based on the following principles:

- Client satisfaction by satisfying tender requirements, by completing works using the best constructive technologies available within the manufacturing and construction sector and by implementing the fundamental concept of 'rules of best practice';
- defining and implementing a quality management system based on a process approach aimed at continuous improvement by collecting and analyzing feedback according to the objectives defined by top management;
- ensuring the full involvement of all personnel.

Todini Costruzioni Generali has therefore adopted a quality management system in compliance with ISO 9001:2008. Accordingly, the company intends to:

- promote the continuous improvement commitment aimed at all company activities, especially those affecting the quality of works;
- achieve satisfaction by exceeding client expectations for all works, considering also as a "Client" the person to whom we deliver our work within the company organization ("internal Client");
- place the utmost attention on the correct dissemination and comprehension of the principles herein outlined in order to obtain full involvement of all personnel in the initiatives and in reaching results;
- promote personnel training programs on all levels to ensure that everyone's skills are suited to the assigned tasks and encourage actions aimed at improving the quality of processes, works and methods;
- stressing the importance of guaranteeing that internal processes are respected and also integrated in the environment where the company works.

The Board of Directors will be responsible for defining the Quality Assurance Policy, the corresponding objectives and the actions required to reach such objectives.

All Todini Costruzioni Generali personnel will be directly responsible for applying this Policy.

The company will be responsible for reviewing and improving this Policy and verifying its implementation.

Rome, may 2016

Top Management